

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Kristen L. Bhatti et al.

Confirmation No.: 4871

Application No.: 09/873,741

Examiner: Nguyen, Thanh T.

Filing Date: June 4, 2001

Group Art Unit: 2144

Title: METHOD AND SYSTEM FOR PROVIDING TECHNICAL SUPPORT DOCUMENTS VIA THE INTERNET

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME

Sir:

In an Office Action mailed on 12/10/2004, on the above-identified U.S. Patent application, a shortened statutory period of 3 months was set for response. In accordance with 37 C.F.R. 1.136(a), applicant(s) hereby request(s) a:

- ☐ one month
- ☒ two months
- ☐ three months
- ☐ four months

time extension so that the period for response to the Office Action expires on May 10, 2005. Authorization to charge the fee required by 37 CFR 1.17 to Deposit Account 08-2025 appears in the enclosed transmittal letter. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

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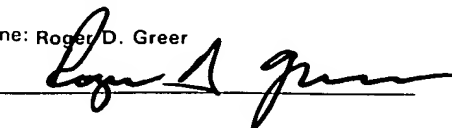
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Signature: 

Respectfully submitted,

Kristen L. Bhatti et al.

By 

Roger D. Greer

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Date: May 4, 2005

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